CALABASAS SHUTTLE PROGRAM

RULES AND REGULATIONS

Fare and Pass Information

- All riders must present a valid transit pass or ticket to board. Cash is not accepted.
- Fare payment does not guarantee a seat, only the ability to board. If a vehicle is full, riders must wait for the next available shuttle.

Boarding and Riding Safely

- Board only at designated curbside bus stops and allow passengers to exit before boarding.
- All passengers must remain seated while the vehicle is in motion.
- Children must be held securely by a responsible rider at all times.
- If standing is necessary, passengers must:
    - Remain behind the white line at each door.
    - Hold onto handrails or overhead bars securely.

Behavior Expectations

The following behaviors are prohibited on board and at shuttle stops:

- Smoking or vaping
- Eating or drinking (including alcoholic beverages)
- Loud or profane language
- Threatening, harassing, or disorderly conduct
- Running or disruptive behavior
- Littering or vandalism
- Placing feet on seats
- Taking up more than one seat
- Listening to music or audio without headphones
- Distracting or inappropriate conversations with the driver
- Soliciting for commercial or non-commercial purposes
- Sleeping in buses or shelters
- Remaining on board without intent to travel
- Opening windows without the driver's permission
- Placing body parts or belongings outside vehicle windows
- Traveling with pets (service animals excepted)

Item Restrictions

- The following items are prohibited on board:
- Hazardous materials (e.g., gasoline, car batteries, flammable items)
- Firearms or weapons
- Items that block aisles or require additional seating space
- Excessively large or numerous items that cannot be managed by the passenger
- Non-foldable strollers or shopping carts
- Open containers of food or alcohol

Other Important Notes

- The City is not responsible for lost or stolen personal items.
- The City does not supervise shuttle stops and is not responsible for conduct at those locations.